



# Whistleblowing/Protected Disclosures – All you need to know

A complete overview of the Protected Disclosures Legislation (July 2014) and the role of the Confidential Recipient/Designated Contact Person within Organisations

- Practical case study-based approach
- Half day programme, 10.00 am to 1.00 pm, price: €195.00

**Course Dates:** March 7th 2017, May 11th 2017 and September 19th 2017

**Venue:** Beacon Hotel, Sandyford, Dublin

## Who should attend

This programme is designed for those assigned the role of Designated Contact Person/Confidential Recipient within organisations and is also suitable for those managing the function of the support contact persons.

## Main Focus

**Develop an in depth understanding of the role of the Confidential Recipient /Designated Contact Person:**

- Provide the skills to handle Protected Disclosure issues
- Develop and improve the skills of communication, coaching and dealing with conflict
- Overview of the legislation
- The role of the confidential recipient
- Assessing and evaluating disclosures
- Understanding the people element
- Differentiating between interpretation and the reality
- Bringing the disclosures to the next step
- Dealing with appeals

## Outcomes:

**On completion of the programme, participants will:**

- Have a clear understanding of the law in relation to Protected Disclosure
- Understand what constitutes and does not constitute a Protected Disclosure

- Know how to be a supportive contact person and manage effective investigations
- Have developed and improved the skills of communication, coaching and dealing with conflict
- Be in a position to answer queries about Protected Disclosure
- Identify alternative ways to resolve issues including informal options

## Workshop Format

- Half day programme – 10.00 am to 1.00 pm, using case studies, presentations and group discussions
- Break built into the course allowing time for participants to network with each other and exchange practical experiences from their workplaces

## The Presenters

Resolve Ireland practitioners - highly experienced in dispute resolution and workplace investigations.

## Booking Information

**Call:** (01) 68 77 44 8

**Email:** [events@resolveireland.ie](mailto:events@resolveireland.ie)